TELEPHONE INFORMATION

Home Villa Telephone Policy:
Military and US Transportation Agreement Civilians assigned to USMTM are allowed phone usage from their home villa regardless of their accompanied status.

Outgoing phone line is 820-(Area Code) + telephone number

Incoming phone line is (781) 365-1810, wait for tone XXXX

Work Villa Telephone Policy:
The phones in USMTM work villas at Eskan Village **are for official business only.**

USMTM Issued Cell Phones:
USMTM Cell phones are issued for **Official Business ONLY**. If your cell phone is lost or stolen please call immediately at 448-8036. All replacement cell phones and chips (lost or stolen) will be replaced at the user's expense unless a "Report of Survey" finds otherwise.

Helpdesk Phone Numbers: Abacus - 498-7200, Lockheed Martin – 448-2666

Purchasing Phone Systems for Home/Office Villas:
Before purchasing any new telephones for your quarters, first check with the Help Desk at 498-7200 to make sure the telephone is compatible with the appropriate phone switch.

Dial-In Commercial Internet Service Provider (ISP):
USMTM members at Eskan Village have access to a local ISP via dial-in with their home villa number. PCs or laptops must have an internal modem to be able to connect through the home villa's telephone jack. Members will need to configure a connection on the modem to dial 9,3660033, no user name, no password and they should be able to connect at about 31kbs.

Personnel Assigned to Downrange Detachments:
Personnel assigned to any downrange detachments are also allowed phone call usage by using the compound phone system or cell phone to call the SPPN operator at Eskan Village and request a patch to the number provided. The SPPN operator will switch the member directly to the number in the US.

Downrange personnel procedures for calling the US are as follows:
- All personnel should dial the operator at 01-498-7400
- The operator will patch you through to the number you provided

Instructions for incoming call are as follows:
- Family or friends should dial (781)365-1810
- The operator will patch the call to your cell phone

Dialing directly to the US is not authorized.

USMTM DIALING INSTRUCTIONS

Calling From	To	Dial
448 DSN Exchange	448 DSN Exchange (Eskan)	448-XXXX
	USMTM SPPN Phone (498-XXXX)	79- (Wait for tone)-XXXX
	OPM-SANG Phone	77-XXXX
	US Embassy in KSA (if you know the ext)	94-312-294-9000 –dial tone -8-792-XXXX
	US Embassy in KSA	94-312-294-9000-dial tone- 8-792-0000 (operator)
	KUWAIT	318-438-5000
	BAHRAIN	318-439-4000
	DSN CONUS	312-XXX-XXXX
	CONUS Commercial	99-001-XXX-XXX-XXXX
	DSN Europe/Far East	314/315-XXX-XXXX
	Local Commercial Number	99-XXX-XXXX
	Local Cell Phone Number	99-05X-XXX-XXXX
498 SPPN Phone	448 DSN Exchange	8-448-XXXX
	SPPN Phone (OPM-SANG & USMTM)	4-digit extension
	DSN Europe (Not available on all SPPN lines)	894-314-XXX-XXXX
	Local Commercial Number	9-XXX-XXXX
	Local Cell Number	9-05X-XXX-XXXX
	CONUS Commercial Long-Distance	9-001-(XXX) XXX-XXXX
	International Commercial Long Distance	9-00-Ctry Code + area code + tel. #
	Calls to CONUS	820-(Area Code) + tel. number
CELL PHONE	448 DSN Exchange (Eskan)	01-498-3800 Ext 448-XXXX#
	498 SPPN Phone (USMTM Home Villas)	01-498-3540 Ext XXXX
	Outside KSA (Long-Distance)	00 + Ctry Code + area code + tel. #
OPM-SANG Switch (Eskan)	448 DSN Exchange	77-448-XXXX
	Another OPM SANG Phone	4-digit extension
	Local Commercial Number	99-XXX-XXXX
	Long Distance Commercial Number (in KSA)	99-0X-XXX-XXXX
	Long Distance Commercial CONUS	99-001-(Area Code) + telephone #
	Long Distance Commercial International	99-00-Ctry Code + area code + tel. #
	USMTM Operator	77-0
	OPM-SANG Operator	0
Local Commercial (Within KSA)	448 DSN Exchange	498-3800, 448-XXXX #
	SPPN Phone	498-3540, 4-digit extension
	OPM-SANG Phone	498-2480, 4-digit extension
CONUS Commercial	448 DSN Exchange (USMTM)	011-966-1-498-3800, 448-XXXX
	SPPN Phone	(781) 365-1810, wait for tone XXXX
	OPM-SANG Phone	011-966-1-498-2480, XXXX
	KSA Cell Phone	011-966-Drop First 0 of 10 digit cell #
CONUS DSN	448 DSN Exchange	318-448-XXXX
	OPM-SANG	318-448-4080 ext. XXXX
OCONUS	448 Work Villa	00-966-1-498-3800 X 448-XXXX#
OCONUS	Local Cell Phone	00-966-Drop First 0 of 10 digit cell #
OCONUS	498 Home Villa	00-966-498-XXXX